



The header features a blue background on the left with a white outline of a person wearing a headset. To the right, there are several overlapping diamond-shaped images: a green geometric pattern, a group of three people in a call center, a close-up of a tree branch, and a close-up of a mechanical part.

BUSINESS SERVICES

The Business Services industry provides support to other industries through office administration, hiring and placing of personnel, security services, travel arrangement, and customer service. The industry gained more than 700,000 jobs nationwide in 2014 – the largest among all major industries. Ohio and the Dayton region are getting growing recognition as a national contact hub. The region’s low cost of living, competitive wages and abundant commercial space options make the area a unique and attractive option for business and financial support services.

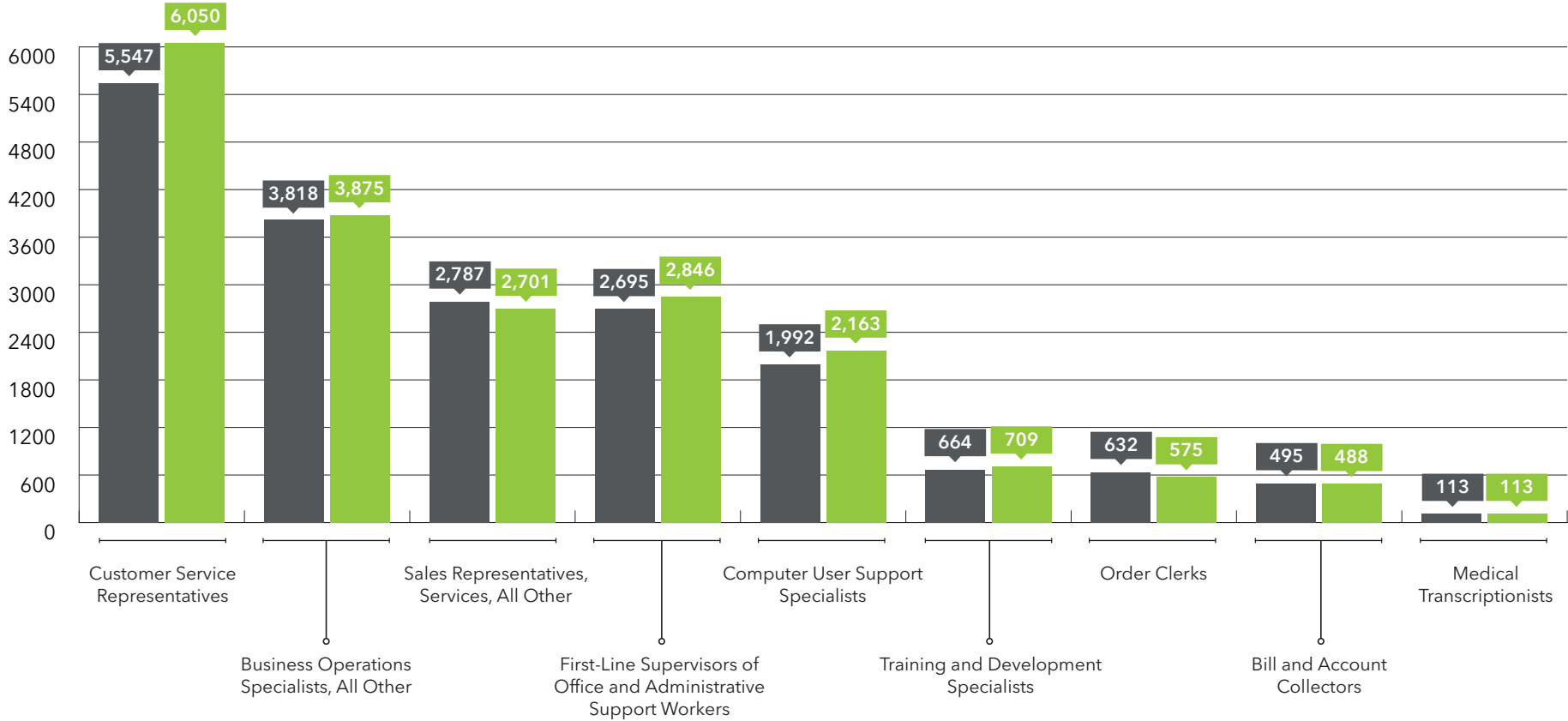
TOP OCCUPATIONS

Description	Median Hourly Earnings	Annual Openings
Bill and Account Collectors	\$16.65	51
Business Operations Specialists, All Other	\$37.16	350
Computer User Support Specialists	\$21.68	165
Customer Service Representatives	\$15.73	780
First-Line Supervisors of Office and Administrative Support Workers	\$26.01	283
Medical Transcriptionists	\$17.35	14
Order Clerks	\$17.55	68
Sales Representatives, Services, All Other	\$23.66	328
Training and Development Specialists	\$24.85	70
	\$22.25	2,107



BUSINESS SERVICES

EMPLOYMENT GROWTH BY OCCUPATION ■ 2017 Jobs ■ 2028 Jobs



MAJOR EMPLOYERS IN THE DAYTON REGION

Company	Employees
LexisNexis	3,000
Assurant Specialty Property	1,800
Synchrony Financial	1,600
Reynolds & Reynolds Co.	1,350
PSA Airlines	920

Company	Employees
Victoria's Secret Direct	900
Cox Media Group Ohio	754
Taylor Communication	600
Clark, Schaefer, Hackett	392